Applicant Response Document

**Eyecare Transformation Accelerators**

**Deadline for submission, close of play June 1st 2023**

**On completion send to**

England.eyecare-transformation@nhs.net

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| 1. Applicant Information |
| 1.1 | Lead ICS name and address**:** |
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| 1.2 | Lead ICS staff member and contact details including email address: |
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| 1.3 | Please outline if this proposal is for work to be delivered on a regional basis and provide names of other ICS’ involved and/or details of other partners that support the proposal e.g. NHS England regional teams. |
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| 1.4 | Please provide a lead contact for each NHS Organisation involved in your project: |
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| 1.5 | Please declare any potential conflicts of interest: |
| 1.6 | The Eyecare Transformation Accelerator programme has a number of core principles that will help to increase the potential of the funding to scale up. Please confirm the ICS’ agreement to work to these principles with the NHS England central team. |
| **YES/NO*** Funding will be used to support the business change and staff costs required and accelerate full establishment of the model and transformation (please note funding will not support proof of concepts, pilots) [ ]
* To commit to dialogue with patient bodies (such as the RNIB) regarding how the design of eyecare services can better integrate and interact with complimentary services; embedding support to patients which includes information, advice and guidance about their eye condition and emotional and practical support.☐
* To consider in the design of the service the potential to be accessible beyond geographical and organisational boundaries, at a minimum the proposal should show how the NHS region could benefit [ ]
* Be open to exploration of the use of data for advanced analytics at a national level [ ]
* Work openly with other ICS’ within who have received funding and meet monthly to share best practice, identify major barriers, risks, issues and consider opportunities for efficiencies (e.g. joint procurement). [ ]
* Open to the challenges that a user lead design and user research approach may bring, and to ensure clinical and commissioning staff are allocated time for involvement in the user design and research and overall evaluation [ ]
* Commit to submitting in phase 1 a full project plan, with risk log and service design process documentation by mid-August to release substantive funding. [ ]
* Commit to monthly reporting, using NHS England templates. [ ]
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| 1.7 | Does your project include any procurement activities, please outline? The purpose of this is to explore potential economies of scale.  |
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| 1.8 | Please submit any user research information that you gathered to support your proposal’ (This will not be scored and can be attached as a separate document) |
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| 1.9 | Very brief summary of proposal: |
| **(Up to 200 words font size 12)** |
| 2. Lot 1 – Accelerator Funding up to £475k - Assessed Questions (80%) |
| 2.1 | **Overview of acceleration Proposal (25%)**Please give an outline of the service you have now that you are proposing to accelerate the transformation with this funding. Please demonstrate what you intend to do to accelerate delivery. Please show how it is aligned to the transformation of eyecare pathway agreed future model. Note that a single point of access (SPOA) enabled by digital health products and services is recognised as integral element needed to support transformation and should be core to your proposal. |
| (Up to 1 A4 page font size 12) |
| 2.2 | **Evidence base (10%)**Please provide details of any evaluation you have that supports your proposal, including any quantified and qualified data. |
| (Up to half A4 pages font size 12) |
| 2.3 | **Project milestones (5%)**Please provide all your key milestones and an overview of the activities to achieve delivery from September 2023 onwards. This should be high level, there will be an opportunity to develop a full project plan following funding allocation. Please note it is expected that the transformed service will be live for at least 4 months by end of March 2024, and it will be important to include a target ‘go live’ date. |
| (Up to half A4 pages font size 12) |
| 2.4 | **Stakeholder involvement (20%)**Please outline how you have involved key stakeholders including patients and primary care, and other NHS organisations in your work to date and how you plan to maintain their engagement in the proposal. |
| PatientsPrimary CareNHS Organisations(Up to one A4 page font size 12) |
| 2.5 | **Dependencies and Risks (5%)**Please identify and describe the major show stopping dependencies and/or key risks and your approach to mitigating and managing these. Please include within this section any consideration of failsafe processes that has been made (e.g. if referral is rejected). |
| (Up to half A4 page font size 12) |
| 2.6 | **Transitioning to BAU (2.5%)**How do you propose to sustain this service beyond March 2024 and after the funding has ceased from NHS England? |
| (Up to 200 words font size 12) |
| 2.7 | **All Resources (2.5%)**How will you ensure that all appropriate resources are supported to allow time for staff to be involved in independent evaluation, user research and all other project activities? |
| (Up 200 words font size 12) |
| 2.8 | **Key performance indicators – efficiency and care (KPIs) (5%)**These are the KPIs we expect you to baseline and collect once the service is live:​Number of referrals through transformed serviceNumber of referrals through transformed service with imagesNumber of patient touch points (mean)Number of GP-forwarded referrals to secondary eye careNumber of unnecessary visits to A&ENumber of false positives accepted for treatment​Time between the referral being made and triageTime between triage and treatmentNumber of appropriate utilisations of rapid access clinic slotsPlease confirm the ICS will be able to baseline and capture this information, include any additional that you aim to use to understand the impact of the transformation on efficiency and care.  |
| (Up to half A4 pages font size 12) |
| 2.9 | **Key performance indicators – environmental (KPIs) (5%)**These are the KPIs we expect you to baseline and collect once the service is live:​

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| **Carbon Benefit** | **Rationale / estimated carbon savings** |
| Reduction in unnecessary A&E attendances | A&E visits are associated with 13.8 Kg Co2e |
| Reduction in unnecessary GP attendances | Direct referrals from optometrists to ophthalmologists suggests a reduction in intermediatory GP appointments which are associated with 9.9 kg co2e |
| Reduction in Staff travel | A synchronous review of referrals and scans to triage means staff can work remotely. NHS staff travel is associated with 0.3 kg co2e per mile |
| Reduction in OCT Scans (tentative) | Better referrals with attached scans means less scanning (Carbon footprint Pending analysis with oxford hospital on LCA Footprint and Energy use of OCT scanner)  |
| Community imaging diagnostics monitoring and treatment  | Increased carbon emissions due to more data being stored (Dis Benefits) |

Please confirm the ICS will be able to baseline and capture this information, include any additional that you aim to use to understand the impact of the transformation on environmental sustainability.  |
| (Up to half A4 pages font size 12) |

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| 3. Commercial Questions (20%) |
| 3.1 | **Cost of Project (20%)**Please indicate the total cost of the project, noting it is all revenue. Maximum bid is £475k. |
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| Staff revenue | £ |  |
| Non-staff revenue | £ |  |
| Total spend | £ |  |
| Proportion of total spend dependent on procurement | £ |  |

Any other information pertinent to commercial |

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| 4. Lot 2 – Staff funding for wider pathway development up to £60k - Assessed Questions (100%) |
|  Please indicate if you would like to be considered for additional funding for a ICS staff (or staff) members to be enabled to:1. Accelerate planning for implementing a wider transformed pathway model, beyond the ‘find’ and ‘way-in’ stages aligned to the national model.
2. Work with the NHS England national team to build up the case for change relating to the barriers that are restricting the pace of transformation (this is expected to be around 2 days per week until the end of March 2024).

Please give an outline of what this additional activity this resource would provide to the ICS, and an indication of barriers that you would prioritise addressing whilst working with the national team.Note Lot 1 will be assessed separately from Lot 1 and is voluntary. There is a total of £180k allocated to this lot.  |
| (Up to 1/2 A4 page font size 12) |