Dear Colleagues,

**Subject: Access to clinical/patient information**

NHS Digital and NHSX are building on prior research about accessing clinical information to help identify what optometrists, practice managers, and support staff need from the digital tools and systems they use on a day-to-day basis in order to improve patient outcomes. We are also looking to identify what information and data optometry staff need in their daily tasks to carry out their role. Learnings from this research will inform future NHS service improvements.

**How can you help?**

We need your help to understand your experience of using digital tools and systems when working in the optometry sector. We are looking to speak with **clinicians and practice managers working in primary care optometry delivering NHS services in England.**

**The overarching questions we are exploring are:**

* What broader challenges around digitisation in optometry might affect the overall end-to-end journey?
* What impacts potential digital exchange of clinical information between optometrists and other NHS care providers?
* How will data and information need to be accessed by and presented to clinicians and support colleagues in order to provide optimal care for patients?
* How might new technologies and services that are emerging in optometry impact access to clinical information?

We would like to invite you to share your thoughts and experience with us in a 45-60 minute video or phone call.

**How can you get involved?**

Firstly, please express your interest in helping us by taking 5 mins to fill out this short questionnaire. <https://feedback.digital.nhs.uk/jfe/form/SV_0jnKmqf1Gc1zz02>

In the questionnaire, you will be asked about your availability, preferred interview times and role within the optometry sector.

Then, one of our team members will get in touch with you to arrange the research call.

All data is collected with your consent and is processed under UK Data Protection regulation. Please find further information about this research within the questionnaire at the link above.

If you have any questions or require the material in another format, please contact Jane Webb at: [jane.webb20@nhs.net](mailto:jane.webb20@nhs.net).